

This notice describes how information about you may be used and disclosed and how you can gain access to this information. Please review it carefully.

Ted Vossers, D.D.S., M.S., P.A.

NOTICE OF PRIVACY PRACTICES

- Ted Vossers, D.D.S., M.S., P.A. may use and disclose protected health information for treatment, payment and healthcare operations. Examples of these include, but are not limited to, requested preschool, or sports physicals, foster care homes, home health agencies and/or referral to other providers for treatment, notify you of appointments by phone, email, text, or U.S. mail. Payment examples include, but are not limited to, insurance companies for claims including coordination of benefits with other insurers; collection agencies. Healthcare operations include, but are not limited to, internal quality control and assurance including auditing of records.
- Ted Vossers, D.D.S., M.S., P.A. is permitted or required to use or disclose protected health information without the individual's written consent or authorization in certain circumstances. Two examples of such are for public health requirements or court orders.
- Ted Vossers, D.D.S., M.S., P.A. will not use or disclose PHI for marketing purposes and/or disclosures constituting a sale of PHI without the individual's Authorization.
- Ted Vossers, D.D.S., M.S., P.A. will not sell or make any other use or disclosure of a patient's protected health information without the individual's written authorization. Such authorization may be revoked at any time. Revocation must be written.
- Ted Vossers, D.D.S., M.S., P.A. will abide by the terms of this notice currently in effect at the time of the disclosure.
- Ted Vossers, D.D.S., M.S., P.A. reserves the right to change the terms of its notice and to make new notice provisions effective for all protected health information that it maintains. Ted Vossers, D.D.S., M.S., P.A. will provide each patient with a copy of any revisions of its Notice of Information Practices at the time of their next visit, or at their last known address if there is a need to use or disclose any protected health information of the patient. Copies may also be obtained at any time at our offices.
- Any patient, guardian or personal representative has the right to object to the use of their health information for directory purposes.
- Any patient, guardian or personal representative has the right to inspect and obtain copies of their medical record. The records will be provided within 30 days of the request, and a reasonable charge may be assessed for any copies after the first request in a 12-month period. If Ted Vossers, D.D.S., M.S., P.A. is unable to act within the required period, Ted Vossers, D.D.S., M.S., P.A. , may provide the patient with written notice of the reason for delay and

expected date of completion of the request. This extension of time will not exceed 30 days.

- Any patient, guardian or personal representative has the right to request amendments be made to their medical record.
- Any patient, guardian or personal representative has the right to request a 6-year accounting of all disclosures of their medical record. The history will be provided within 30 days of the request and a reasonable charge may be assessed for any copies after the first requested in a 12-month period. If Ted Vossers, D.D.S., M.S., P.A. is unable to act within the required period, Ted Vossers, D.D.S., M.S., P.A. may provide the patient/person with written notice of the reason for delay and expected date of completion of the request. This extension of time will not exceed 30 days.
- Any patient, guardian or personal representative has the right to request restrictions as to how their health information may be used or disclosed to carry out treatment, payment or healthcare operations. Ted Vossers, D.D.S., M.S., P.A. is not required to agree to the restrictions requested, but if Ted Vossers, D.D.S., M.S., P.A. does agree, Ted Vossers, D.D.S., M.S., P.A. must abide by those restrictions.
- Any patient, guardian or personal representative has the right to restrict disclosure of certain Personal Health Information to a health plan for payment or health care operation purposes, but not for treatment purposes, for items or services that have been paid in full and out-of-pocket.
- Any person/patient has the right to be notified by the Ted Vossers, D.D.S., M.S., P.A. Security Officer following a breach of unsecured Personal Health Information of the affected individual. Ted Vossers, D.D.S., M.S., P.A. may use email to notify the person/patient of a breach.
- Any person/patient may file a complaint to Ted Vossers, D.D.S., M.S., P.A. and to the U.S. Secretary of Health and Human Services if they believe their privacy rights have been violated. To file a complaint with the Practice, please contact the Privacy Officer at the following address and/or phone number 1616 Memorial Drive
Burlington, NC 27215; telephone 336-227-2733. All complaints will be addressed and the results will be reported to the Privacy Officer.
- It is the policy of Ted Vossers, D.D.S., M.S., P.A. that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance of the privacy standards.

Effective Date: November 13, 2013